

Randonnée Tours Inc.

Registration Form

All registration forms must be accompanied by a confirmed AND signed agreement to our Terms & Conditions and Release & Indemnity and deposit of USD\$500 per person per tour to be processed

Our self-guided tours can start any day unless stated otherwise on the itinerary page. Once we receive and review your registration form, we will request the accommodations and only after they are confirmed will we process the amount due. We are usually able to confirm your trip and preferred date within 48-72 hours. Only once the accommodations are confirmed we will process to the deposit (more than 60 days prior to departure) or the final payment if your starting date is coming in less than 60 days. If an accommodation is not available, we will contact you to get your agreement to find an alternate arrangement or move your dates.

Please print this form and mail it to #102-1529 West 6th Ave., Vancouver, BC V6J 1R1 CANADA

You can fill only one registration form per family if you are paying under the same credit card and live at the same address. All personal information collected on this form is subject to the Randonnée Tours Privacy Protection Policy. Contact us for complete policy details.

Travel Agent

Are you a travel agent booking this tour?

Yes

No

If yes, please provide us with your name, agency address, phone number and Iata Number.

First Participant Information

Name:

Address:

City:

Prov./State:

Postal/Zip Code:

Home Phone:

Work Phone:

Email:

Birth date:

Special dietary requirements or medical condition?

How many people will join you and pay on the same credit card?

One Two Three None (single rooms subject to supplement)

How did you hear about Randonée Tours?

Which Randonée tour would you like?

Country:

Activity:

Tour Name:

When would you like to travel?

Preferred Date:

Alternate Date:

Extra Night

Would you like to book an extra night before or after the tour?

Yes

No

If Yes, Please let us know the date(s) and location(s) where you need an extra night(s) accommodation:

Would you mind if other people began their self-guided travels on the same date?

Yes

No (single rooms subject to supplement)

Why did you choose this trip and is there anything we should know?

(e.g. you're celebrating a birthday or anniversary, were a D-Day Veteran, learning to play flamenco music etc.) that would help us make your Randonnée Tours travel experience even better?

First Participant Bike Information

- I will bring my own bike I will reserve a bike (please fill out the information below)

Riding experience

Novice Energetic Novice Intermediate Advanced

Preferred type of bike

- Hybrid Racing (not available in all regions)
-



Sizing your Bike

Your Height:

Inseam Length:

Toe cages: Yes No

Own pedals: Yes No

Note: You should only choose toe cages if you are experienced in using them.

T- Shirt

T- Shirt Size: Small Medium Large

T- Shirt Sex: M F

Cycling Jersey

Custom Randonnée Tours Cycling Jersey (US\$80):

Yes No

Jersey Size: Small Medium Large

Jersey Sex: M F

Accommodation

Which type of accommodation do you prefer?

(Note: we cannot guarantee your preference, based upon availability)

Room type: Luxe Upgrade Classic Bed and Breakfast

Accommodation type: One Large Bed Two Beds Triple Room Quadruple Room

Bathroom preference: Bath Shower

How many people are in your party?

Please provide us with their names: **(print and fill out multiple copies of page 5 as required if you are paying for their trip)**

Insurance

Randonnée Tours offers an exclusive 'cancel for any reason' coverage which allows you to cancel your tour for any reason up until 48 hours from departure and receive a 100% trip credit good for 24 months. The cost of this is 5% of your trip cost if purchased at time of registration. After the trip confirmation and up until 60 days prior to departure, the coverage is available at 10% of total trip cost; if you indicate 'yes' below, 5% will be automatically added to your initial invoice and payment.

Yes, please No, thank-you. I am feeling lucky

For other travel protection coverages and medical insurance we recommend Travel Guard. Please visit www.travelguard.com for coverage details, free estimates and to purchase.

Credit card payment for your Randonnée Tour

We process credit card transactions in Canadian dollars at the current exchange rate or in USD if you live in the United States. We gladly accept payment by check in US or Canadian currency.

Comments/Special Instructions:

Credit Card Type: Mastercard Visa

Credit Card Number:

Name on Card:

Expiry date: (mm/yy)

TOTAL: \$500.00 (USD) per person deposit + cancelation coverage if applicable.

Yes, I have read and agree to the Terms & Conditions of Randonnée Tours. *

Yes, I have read and agree to the Release & Indemnity of Randonnée Tours. *

I confirm that the above information is correct and authorize that Randonnée Tours debits the above amount and any outstanding balance within 60 days of the tour start. *

Other Participants (print and fill out multiple copies of this page as required if you are paying for their trip)

Name:

Address:

City:

Prov./State:

Postal/Zip Code:

Home Phone:

Work Phone:

Email:

Birth date:

Special dietary requirements or medical condition?

Other Participants Bike Information

I do not need an additional bike

I will reserve an additional bike for another occupant.

Preferred type of bike

Novice Energetic Novice Intermediate Advanced

Hybrid Racing (not available in all regions)



Sizing your Bike

Your Height:

Inseam Length:

Toe cages: Yes No

Own pedals: Yes No

Note: You should only choose toe cages if you are experienced in using them.

T- Shirt

T- Shirt Size: Small Medium Large

T- Shirt Sex: M F

Cycling Jersey

Custom Randonnée Tours Cycling Jersey (US\$80):

Yes No

Jersey Size: Small Medium Large

Jersey Sex: M F

THIS DOCUMENT AFFECTS YOUR LEGAL RIGHTS, PLEASE READ CAREFULLY.

Remember to read Randonnée Tours' Terms and Conditions.

I am aware that any form of travel, including biking, walking, hiking, multi-sport, trip planning and house rentals, contains some inherent risks of illness, injury or death, which may be caused by negligence of others, the characteristics of the house or other lodgings and its surroundings, physical exertion for which I am not prepared, consumption of alcoholic beverages, forces of nature, or other agents known or unknown.

I acknowledge that the enjoyment and excitement of adventure travel is a reason for my participation, and is derived in part from the inherent risk of such travel. I am also aware that medical facilities may not be readily available or accessible during some of the time in which I am participating in the trip.

I also acknowledge that I have received no information from Randonnée Tours, its directors, officers, employees, agents or representatives hereafter collectively referred to as "Randonnée" that in any way minimizes the risks of such travel.

Therefore in consideration of arrangements made by Randonnée for travel by me and its providing tour services itself or as agent, I agree to:

1. ASSUME AND ACCEPT ALL RISKS, DANGER AND HAZARDS, including without limitation, illness, injury, death, loss or damage to my person or property, in any way connected with travel arranged by Randonnée for me.
2. WAIVE ANY AND ALL CLAIMS that I may have against Randonnée in respect of such travel.
3. RELEASE AND DISCHARGE Randonnée from any and all liabilities for any loss, damage, injury or expense that I, or my next of kin or personal representatives, may suffer or incur as a result of my participation in travel arranged by Randonnée, INCLUDING NEGLIGENCE ON THE PART OF RANDONNÉE.
4. INDEMNIFY AND SAVE HARMLESS Randonnée from any and all liabilities for property damage, personal injury or death suffered by me or by a third party as a result of my participation in travel arranged by Randonnée.

I further agree that this release and indemnity shall be binding upon me, my heirs, next of kin, personal representatives and any minor accompanying me. I agree that this release and indemnity, and all rights and liabilities referred to herein, shall be interpreted in accordance with and governed by the laws of British Columbia and any action arising therefrom shall be within the exclusive jurisdiction of British Columbia courts.

I have carefully read this release and indemnity and fully understand its contents. I am aware that this document affects my legal rights and liabilities and those of my heirs, next of kin and personal representatives.

I confirm and agree to this release and indemnity and Randonnée Tours' Terms and Conditions of my own free will after having a reasonable opportunity to review it.

SIGNED this _____ day of _____, _____

Signature:

Print Name:

Terms and Conditions

These Terms and Conditions rule the relationship between you (the guest) and us, Randonnee Tours Inc. hereinafter referred to as Randonnée Tours. By booking a tour, you agree to be bound by these Terms and Conditions. They outline among other topics our reservation, payment, cancellation, transfer and rescheduling policies and certain limitations of liability. These terms affect your rights to sue, governing law, forum, and jurisdiction; please be sure to carefully read these terms and make sure you understand your rights and obligations and our rights and obligations. For more answers to the questions you may have about Randonnée Tours, reservations and tours please visit the FAQ section of our website.

RESERVATIONS

Guests must submit a completed registration form via our website or by mail. By submitting a registration form you indicate that you have read and agree with our Terms and Conditions, and Release and Indemnity.

DEPOSITS AND PAYMENTS

For tour outside of Canada, at the tour confirmation a deposit of US\$500 (or equivalent in CAD\$) per person is required to secure the reservation. For tours in Canada, at the tour confirmation a deposit of CAD\$ 500 (or equivalent in US\$) per person is required to secure the reservation. For tours booked 60 days or less before the start date, the payment in full of the tour cost is required upon confirmation. Submitting your registration form indicates your acceptance of paying the due amount upon trip confirmation. For custom tours, the deposit amount may vary.

For all tours, the balance of payment is due 60 days prior to the start date of the tour. For guests paying by credit card, your agreement to the terms & conditions authorizes us to debit any outstanding balance within 60 days of a tour start. If final payment is not received when due, Randonnée Tours reserves the right to regard the reservation as cancelled. All non-residents of Canada must pay in US\$ for any tour or service. All payments must be made by cheque or by VISA or Mastercard credit cards.

CANCELLATIONS AND REFUNDS

Cancellations must be made in writing and fees apply as noted. All payments for travel services not provided to the guest will be refunded in accordance with these Terms and Conditions and in accordance with Randonnée Tours' cancellation policy. Exceptions to this cancellation policy cannot be made for any reason, including personal emergencies, illness, or weather.

Cancellations received on or before 61 days prior to the start of the tour: US\$250/ CAD\$275 per person administration fee will be deduct from the deposit before refund of the remaining amount.

Cancellations received 60 days or fewer prior to the start of the tour: the cost of the tour, including the deposit, is due and not refundable.

Randonnée Tours strictly applies its cancellation policy and no exceptions can be made. Therefore we strongly recommend purchasing travel protection.

In the event that we must cancel a tour, full refunds will be provided for the tour package. Randonnée Tours will not be responsible for any additional charges such as non-refundable airline tickets.

TOUR TRANSFER AND RESCHEDULE

Up until 90 days prior to the start date of your confirmed tour, Randonnée Tours allows to transfer (change tour) or reschedule (same tour different date) without penalties or administrative fees. The new tour has to start in the same calendar year as the one initially booked. Depending on the new tour selected, new dates and new accommodation arrangements the invoice price may change.

Between 90 days and 30 days from the start date of the tour, the fee for transferring or rescheduling a tour is \$250 per tour. The new tour has to start in the same calendar year as the one initially booked. Depending on the new tour selected, new dates and new accommodation arrangements the invoice price may change. Travelers who have purchased Randonnée Tours' 'cancel for any reason' coverage get the \$250 fee waived and receive their 100% trip credit in order to change tour or reschedule it within the next 24 months.

Within 30 days of the tour start, transferring or rescheduling a tour is not permitted unless you have purchased Randonnée Tours' 'cancel for any reason' coverage. Travelers who have purchased Randonnée Tours' 'cancel for any reason' coverage can cancel, transfer or reschedule their tour up until 48 hours before the start and receive a 100% trip credit valid for 24 months.

Travelers are limited to one transfer or reschedule per tour booked.

Because Randonnée Tours strictly applies its transfer and reschedule policy, it is highly recommended that you purchase travel insurance.

RANDONNÉE TOURS' 'CANCEL FOR ANY REASON' COVERAGE

Randonnée Tours offers an exclusive 'cancel for any reason' coverage which allows you to cancel for any reason up until 48 hours from the start date of the tour and receive a 100% trip credit valid for 24 months. The cost of this is 5% of your tour cost if purchased at time of registration. After the tour confirmation and up until 60 days prior to departure, the coverage is available at 10% of total tour cost. After tour confirmation AND within 60 days of departure, it is not possible to purchase the coverage. Cancellations must be made in writing. Cancellations must be made in writing and receive by Randonnée Tours at least 48 hours before the start date of the tour. The cost of the coverage is due upon subscription to it.

Randonnée Tours recommends protecting yourself with other coverages including trip interruption, medical expenses and evacuation, and lost baggage.

RESPONSIBILITY

The responsibility of Randonnée Tours is strictly limited. As a tour operator Randonnée Tours and its associates act only as agents for the guest and can accept no responsibility or liability for the service purchased or reserved from any company, accommodation, restaurant, taxi, rental company, and any other supplier (collectively called Suppliers) involved in the organization of the tours. The Suppliers providing services for Randonnée Tours' active vacations programs are independent contractors and are not agents or employees of Randonnée Tours. Any of these Suppliers are owned or operated by Randonnée Tours.

Randonnée Tours is not responsible for any negligent or willful act or failure to act of any Supplier or of any third party. By utilizing the travel services of the Suppliers, you agree that you will look to such Suppliers for any accident, injury, property damage, or personal loss to you or to those traveling with you, and that neither Randonnée Tours nor any representative of Randonnée Tours shall be liable.

Without limitation, Randonnée Tours is not responsible for any injury, loss, or damage to person or property, death, delay, or inconvenience in connection with the provision of, or failure to provide, any goods or services occasioned by or resulting from - but not limited to - acts of God or force majeure, acts of war or civil unrest, insurrection or revolt, strikes or other labor activities, criminal or terrorist activities of any kind, overbooking or downgrading of accommodations, mechanical or other failure of means of transportation or for the failure of any transportation mechanism to arrive or depart on time, sanitation problems, lack of medical care, or for any other cause beyond the direct control of Randonnée Tours.

In the event that it becomes necessary or advisable to alter the itinerary or arrangements for the comfort and/or well-being of the participants, such alterations will be made without penalty to Randonnée Tours. The right is reserved to cancel a tour and to decline to accept any person as a member of a tour at any time. Guests are responsible for: choosing a tour matching with their physical abilities, fitness level and health conditions; arriving at the trip start on time for the meeting scheduled with the Area Manager; packing for the trip the clothing and gear recommended in the Tour Details; respecting the laws and customs of countries visited; using Randonnée Tours bicycles and equipment appropriately and according to Randonnée Tours guidelines; ensuring that all Randonnée Tours' bicycles and equipment are returned in the same condition than initially provided excluding normal wear and tear.

If you are booking a cycling tour it is your responsibility to ensure that you can: safely operate a bicycle on the road with other users and respect traffic laws, brake safely and get to a complete stop in any circumstances, change gears properly to minimize fatigue and mechanic failures, use a bicycle hand pump and foot pump, inflate bicycles tires to the recommended pressure, repair a punctured inner tube, replace an inner tube, install/remove pedals (only if you plan to bring your own pedals) and install/remove a saddle (only if you plan to bring your own saddle).

CHILDREN

Guests of all ages are welcome on Randonnée Tours. In order to have the best experience possible, it is essential to choose a tour that is suitable to children and families. Guests are responsible for choosing a tour matching with their physical abilities. Contact one of our Travel Advisors for more information on our children and family friendly trips.

HEALTH AND FITNESS

Guests are responsible for choosing a tour matching with their physical abilities, fitness level and health conditions. Information on the tours' difficulties and physical requirements are available on the website and in the pre-trip material. Your health and safety during your tour is a priority for us. You should be in good health and have at least a basic level of fitness to participate in our activation vacation tours. Contact your

doctor if you have questions or concerns about your health condition, fitness level or medical treatment you are taking and their implications in participating in one of our tours.

Randonnée Tours recommends wearing a helmet at all time while cycling. Randonnée Tours does not recommend participating in physical activities such as cycling, hiking and canoeing while under the influences of alcohol or other substances including prescription drugs.

MEDICAL ISSUES

Randonnée Tours is not responsible for the costs of any medical treatment you may require during or after the tour due to your participation in the tour. Under no circumstances Randonnée Tours is responsible for the quality of medical care you may receive while on the trip. Randonnée Tours recommends purchasing appropriate travel protection which protects your travel, belongings and person from unforeseen circumstances and events that may arise before and during your tour.

Some tours may not be accessible to people with physical disabilities, please contact us directly for more information.

INFORMATION MATERIAL

Trip confirmations are sent by email after processing of the due amount. The trip confirmation package includes detailed information about the tour which list the answers to many questions about your trip, and everything else you need to plan and prepare. Approximately 30 days prior to departure, you will receive your final information package including route descriptions, maps and other information that you will need on your tour. Guests understand that maps, route descriptions, tour details and any other tour material provided by Randonnée Tours remain the entire property of Randonnée Tours unless indicated otherwise, and are for the unique use of the tour booked, and must not be published, sold, shared or reproduced for public use or any other purposes than the tour booked.

FINAL INFORMATION PACKAGE

Final information packages (route instructions, detailed maps etc.) are usually sent by courier one month before the start of your trip. The reason we send at this time is to ensure you have the latest updates available. Final information packages are couriered by ground for deliveries to Canada and continental USA. This shipping cost is included in the tour price. For delivery outside Canada and continental USA or for express delivery an extra fee will apply to reflect the additional cost of this.

GOODS AND SERVICES TAX

Tours outside of Canada are exempt from the goods and services tax. All Canadian tours are subject to the current provincial goods and services tax applicable in the province the tour is taking place.

USE OF PERSONAL INFORMATION

All personal information supplied to Randonnée Tours will remain within our organization (Randonnee Tours Inc. & REM Event Management Inc. DBA Great Explorations) and will not be shared with any external entity unless prior permission is given. Your personal information will not be sold, distributed or published in any manner whatsoever.

PHOTOGRAPHS AND VIDEOS

Photos and videos of guests taken during the tours may be used for promotional purposes. Pictures and videos submitted by the guests become the property of Randonnée Tours, and may be used for publicity purposes and published on our website. Pictures and videos may be edited for publication.

PASSPORT

You will need a valid passport for trips outside of your country. No visas are currently required for Canadian and United States citizens for the destinations offered by Randonnée Tours. It is recommended to carry your passport with you at all times. For most countries passports must be valid 3 months beyond length of stay. Non-U.S. and Canadian citizens must contact the appropriate consular office or embassy for any requirements related to their trip. International travel rules, requirements and regulations are subject to changes, it is your responsibility to remain informed of such changes at all time.

PRICE AND INFORMATION

Tour prices quoted on this website are land prices per person based on a double occupancy. Prices, accommodations, tour programs, benefits and incentives terms described on this website and any other Randonnée Tours promotional materials are subject to change. Randonnée Tours reserves the right to correct pricing at any time, or to increase the tour price in the event of cost increases due to changes in currency fluctuations, taxes, or cost of services provided by our suppliers.

APPLICABLE LAW

The Guest agrees that the present terms and conditions, all rights and liabilities referred to herein, shall be interpreted in accordance with and governed by the laws of British Columbia and any action arising there from shall be within the exclusive jurisdiction of British Columbia courts.